

ARTPRO

"Time Is Valuable. Artpro allows you to manage time, communicate anytime and anywhere."

ARTPMS

HOTEL TELEPHONY INTEGRATION SYSTEM



ARTPMS

ArtPms is the new name for the integration of Avaya PBX Systems, the world leader in their sectors, and Hotel Management System (PMS) Opera Platforms within the framework of standards.



CALL REPORTING



WAKE UP



**CHECK IN
CHECK OUT**



**ROOM SERVICE
CLEAN AND DIRTY**

ArtPms and Avaya communication platforms work in harmony.

It ensures fast and practical integration of the standard needs of the hotel with the Opera system. ArtPms is an economical solution for hotel investors with initial investment and operating costs.

Opera Hotel Management System (PMS)

Opera Hotel Program is a hotel management system (PMS) solution suitable for accommodation facilities of all sizes and types. It saves time by automating basic front desk operations such as reservation, check-in, check-out, and reduces the possibility of human error; provides detailed reports on the progress of personnel and business processes at the facility. In this way, you can identify inefficient operations and processes and take early action against problems that you may encounter.



ARTPMS

CALL REPORTING

It is ensured that the domestic and international telephone calls made by the hotel guests from inside the room are transmitted to the Opera system in detail. In accordance with the hotel operating standards, the pricing information is added to the registered room account via Opera Pms.



WAKE UP

The front desk can track the call date, time, room number, special requests and notes from the "Room Wake Up List". They can also see who left the reminder of this call and what the status is. A wake-up call is a service offered by accommodation establishments that allows guests to request a phone call at a predetermined time, thus allowing the guest to wake up at that time. It is similar in concept to an alarm clock, but is instead executed via a phone. The call ends when the hotel customer picks up the telephone handset.



CHECK IN CHECK OUT

It is the service of turning on the phone of the guests in the hotel room when they check in to the hotel, and turning off the phone in the room when they leave the hotel. Thus, calls made from the hotel room are matched with the room number of your guests staying in the hotel room.



HOUSEKEEPING CLEAN AND DIRTY

In a checked-out hotel room, the hotel staff transmits the clean and dirty status of the room to the Opera system with special codes over the room phone. In this way, front desk personnel can see that the room is ready for a new sale.



ARTPRO

Enterprise Solutions

Established by a professional team working in the IT sector for many years, ARTPRO TECHNOLOGY started to serve corporately in order to bring the experience gained over the years to the sector with a customer satisfaction-oriented approach in 2012.

As the communication and digital world becoming more and more in our lives, it has become very important for brands and companies to find a place for themselves. At this point, our company, which sees the solutions we produce as more than a job, successfully adapts the business processes of our customers.

ARTPRO TECHNOLOGY provides Communication Systems (Ip&Uc) Solutions, Contact Center (Contact Center) Solutions, and Software Products Development and Project Planning Services integrated with these solutions.



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