

# ARTPRO

**"Time Is Valuable.** Artpro allows you to manage time, communicate anytime and anywhere."

## ENTERPRISE SOLUTIONS



# ARTPRO

## ALWAYS THE RIGHT TARGETS

Intentions and goals always happen at the "right time"

## CREATIVE TECHNOLOGY UNDERSTANDING

We provide our solution-oriented technologies with the opportunity to change and develop according to customer demands.

## CORRECT COMMUNICATION, RIGHT DECISIONS

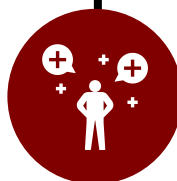
We understand and listen to you. What does your company need? Here, we think like you and produce a solution to this question.

## SOLUTIONS TO ADD VALUE

With our time-saving solutions that will save you money, we offer easy-to-follow communication solutions wherever you are.

## PROFESSIONAL TEAM

How do we handle all this stuff? Artpro invests not only in technologies, but also in people.



## ENTERPRISE SOLUTIONS

### Communication Systems Solutions

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The only thing that has not changed since the telephone was invented is change. Thanks to the changing and developing technology, we offer communication systems to businesses of all sizes, from two users to thousands of users, with new generation IP Telephone PBXs and communication solutions that combine voice, data and image in a single communication infrastructure.

### Call Center Solutions

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As Artpro Technology, we provide products, solutions and services that can meet many different Call Center system needs from small businesses to large corporate customers.

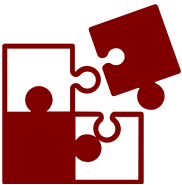
Thanks to the call center services we offer, you can record the calls of all call center representatives regardless of the location, so you can control your service quality. You can monitor service errors and customer demands up-to-date, and you also get the chance to evaluate the standard speech quality in the system and the performance of your employees.

### Software Development Solutions

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Software and product development services, mainly in call center projects and special design projects, in the integration process of existing purchased ready-made applications with other systems (CRM, ERP, HIMS, etc.) and completely for the solution of customer-specific requirements.

### Support Services

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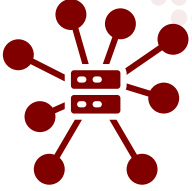
Artpro Technology Technical Service; with its 24/7 service policy, it aims to understand all the technical problems and needs of our customers in the best way and subsequently to provide reliable, solution-oriented and fast support.

Artpro Technology is proud to provide maintenance and repair services at customer facilities for fault detection, if requested, with its dynamic and experienced technical team trained to fix existing software and hardware failures of your products.

Support Services are provided by our specialized support team as 5x8 or 7x24, depending on customer preference.

## ENTERPRISE SOLUTIONS

### Network Solutions

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Local area networks, which were designed for basic services such as file sharing and access to common resources in the past, Thanks to the development of technologies and the development of high-speed interfaces, it has become possible to provide services such as voice, image transfer, teleconference, data storage, data transfer, application sharing, virtualization over the local network system. The attentive design of local area networks, carried out by our team, provides you with advantages such as maximum use of the network, accessibility of applications, scalability, simplification of network architecture, easy management.

### Video Conference Systems

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Video conferencing is a live, visual connection between two or more remote parties over the internet that simulates a face-to-face meeting. Video conferencing is important because that's how people who wouldn't normally be able to connect face-to-face join the meeting. In its simplest form, video conferencing enables the transfer of static images and text between two locations. At its most sophisticated, it provides the transmission of full-motion video images and high-quality audio between multiple locations.

### IP Camera Solutions

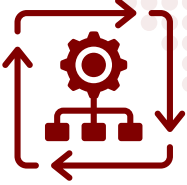
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IP Cameras are the biggest technological advancement since the cameras were produced. There are basically two types of video surveillance systems: CCTV (closed-circuit television), also known as analog, and IP cameras, also known as network cameras. Both CCTV systems and IP systems transmit video to the desired destination. CCTV systems convert the video signal into a format that can be used by televisions, VCRs or DVRs. IP cameras convert the video signal into IP packets to be transmitted by storing it on a network storage device such as a server, NAS or camera over the data network or the internet. The IP system has the advantage of using network devices that can extend the range of IP cameras beyond a CCTV system.



## ENTERPRISE SOLUTIONS

### Infrastructure and Weak Current Solutions

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As Artpro Technology, one of our activities is weak current technologies in order to produce precise solutions for the new needs created by the city life and developing technology shaped by new production and consumption relations.

Our Activity Areas;

We establish systems to regulate security, communication and information flow in all areas such as mass housing, shopping malls, collective living areas, factories, industrial facilities, fuel stations of all sizes.

### Consulting and Project Planning Services

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Our sales engineers examine your needs during the projecting and pricing process, make suggestions to you and offer free consultancy services. The control and applicability studies of the system designs planned in your projects are also carried out within the scope of the same service. In complex system designs and product configurations, our pre-sales support group and technical support units select the products that suit your needs and make projects.

Today, management, production, sales, technical service, storage and shipment activities of public or private companies are carried out from more than one place.

As Artpro Technology, we offer the solutions needed for the integration of this and similar distributed structures on the IT infrastructure, with our experience based on many years, by listening to the customer better and providing the most optimum engineering support.

### Our Solution Partners

# ARTPRO

# ENTERPRISE SOLUTIONS

Established by a professional team working in the IT sector for many years, ARTPRO TECHNOLOGY started to serve corporately in order to bring the experience gained over the years to the sector with a customer satisfaction-oriented approach in 2012.

As the communication and digital world becoming more and more in our lives, it has become very important for brands and companies to find a place for themselves. At this point, our company, which sees the solutions we produce as more than a job, successfully adapts the business processes of our customers.

ARTPRO TECHNOLOGY provides Communication Systems (Ip&Uc) Solutions, Contact Center (Contact Center) Solutions, and Software Products Development and Project Planning Services integrated with these solutions.



**ARTPRO TEKNOLOJİ LİMİTED ŞİRKETİ**

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